#### City of Los Angeles Responsible Banking & Investment Monitoring Program For Investment Banks

Investment banks providing City investment banking services or seeking City investment banking business must complete and submit this form no later than July 1<sup>st</sup> of each year to the City Administrative Officer to comply with Chapter 5.1, Section 20.95.1 of the Los Angeles Administrative Code.

#### **Contact Information:**

RBC Capital Markets, LLC

Name of Financial Institution			· · · · · · · · · · · · · · · · · · ·
555 South Flower Street, Suite 820	Los Angeles	CA	90071
Street Address	City	State	Zip Code
Christine H. Pihl, Managing Director			
Contact Person Name and Title			
(206) 621-3221	christine.pihl@rbccm.com		
Telephone No.	Email Address		

### SOCIAL RESPONSIBILITY

Please answer the following questions for the preceding calendar year.

1. Did your firm make monetary donations to charitable programs within the City limits?

Yes \_\_\_\_ No \_\_\_\_

If yes, please complete the attached form, labeled at Exhibit 1.

2. Did your firm provide any scholarship awards to residents of the City of Los Angeles?

Yes \_\_\_\_ No \_\_\_\_

- a. How many scholarships were awarded?
- b. What was the total value of the awarded scholarships?
- Does your firm have internal policies regarding utilization of subcontractors which are designated as "women owned," "minority owned," or "disabled" business enterprises? Yes \_\_\_\_ No X\_\_\_

If yes, please provide a copy of your policies, labeled as Exhibit 2

#### CONSUMER PROTECTION

1. Is the financial institution currently in compliance with all applicable consumer financial protection laws?

Yes \_\_\_ No \_\_\_

If no, please briefly explain:

2. Does the financial institution have policies to prevent the use of illegal predatory consumer adverse sales goals as the bases for evaluation, promotion, discipline or compensation of employees?

Yes \_\_\_\_ No \_\_\_\_

If no, please briefly explain: \_\_\_\_\_

3. Does the financial institution encourage and maintain whistleblower protection policies for its employees and/or customers to report suspected illegal practices, including predatory sales goals?

Yes \_\_\_\_ No \_\_\_\_

If no, please briefly explain: \_\_\_\_\_

4. In the last five years, has the financial institution been subject to any disciplinary actions such as fines, suspensions, or settlements, undertaken by the Securities and Exchange Commission, the Consumer Financial Protection Bureau, the Municipal Securities Regulation Board, the Financial Industry Regulatory Agency and/or any State regulatory agency?

Yes \_\_\_\_ No \_\_\_\_

5. If the answer to question no. 4 is yes, please provide in separate attachment labeled Exhibit 3, what the violation(s) are, the reason for the enforcement action, what government agencies are involved, the date of the enforcement action, what is the current status, and how were or will the issues be resolved?

#### CERTIFICATION UNDER PENALTY OF PERJURY (\*)

I certify under penalty of perjury that I have read and understand the questions contained in this form and the responses contained in the form and on all the attachments. I further certify that I have provided full and complete answers to each question, and that all information provided in response to this form is true and accurate to the best of my knowledge and bellef.

Christine H. F	Pihl Managing Director	GARE	6/20/23
Print Name	Title	Signature	Date

(\*) Signature must be that of the Head of Public Finance or equivalent corporate executive.

PLEASE SEND THE ORIGINAL SIGNED FORM TO THE ADDRESS BELOW AND EMAIL A COPY TO CAO.DEBT@LACITY.ORG.

Office of the City Administrative Officer 200 North Main St. Room 1500 Los Angeles, CA 90012 Attention: Debt Management Group

## Attachment for Question #1 - Responsible Banking Investment Monitoring Program for Investment Banks

Name of Charitable Organization	Туре	Amount (\$)
Foundation for College Education	Education	\$5,000
MVAT	Military & Veteran	\$10,000
American Cancer Society of LA	Health	\$5,000
Compassion Can't Wait	Health	\$3,000
Trinity Hospice Foundation	Health	\$5,000
Junior Achievement of Southern California	Children & Youth Development	\$7,500
Wayfinder Family Family Services	Children & Youth Development	\$6,000
Etm-LA Inc	Arts Education	\$4,000
Valley Family Center	Counseling & Family Support	\$3,000
Venice Arts	Arts Education	\$3,000
Boys & Girls Clubs of Pasadena	After-school Education	\$4,000
Hillsides	Family Resource Center	\$6,000
Pasadena Conservatory of Music	Arts Education	\$7,500
Pasadena Education Foundation	Education	\$3,000
The Teen Project	Addiction Rehabilitation	\$5,000
Skechers Foundation	Children & Youth Development	\$2,500
Boys and Girls Club of Manhattan Beach	After-school Education	\$1,000
Manhattan Beach Education Foundation	Education	\$4,875



RBC Capital Markets, LLC 401 Union Street, Suite 3600 Seattle, WA 98101 Telephone: 206-621-3221

# Exhibit 3

RBC Capital Markets, LLC ("RBCCM") is an indirect, wholly-owned subsidiary of Royal Bank of Canada, a large global institution subject to many different legal and regulatory requirements in the United States, Canada and other jurisdictions. Our response to this question is limited to matters involving the Municipal Markets business of RBC Capital Markets, LLC, the broker-dealer through which we conduct our municipal underwriting and financial advisory activities. From time to time, certain of RBCCM's regulators may conduct investigations, initiate enforcement proceedings and/or enter into settlements with RBCCM with respect to issues raised in various investigations.

RBCCM complies fully with its regulators in all investigations and in all settlements RBCCM reaches. The Financial Industry Regulatory Authority ("FINRA"), in furtherance of its responsibilities as the securities industry's selfregulatory organization pursuant to Section 15A(i) of the Securities Exchange Act of 1934, maintains a public database on registered broker-dealers and their associated persons known as BrokerCheck (http://www.finra.org/Investors/ToolsCalculators/BrokerCheck/). The information made available through BrokerCheck is derived from the Central Registration Depository (CRD®), the securities industry online registration and licensing database. Information in CRD is obtained through forms that broker-dealers, their associated persons and regulators complete as part of the securities industry registration and licensing process, and to comply with comprehensive disclosure obligations imposed by FINRA and other regulators. RBCCM generally does not disclose investigations, proceedings, or settlements except as required through CRD, and RBCCM makes no representations as to the existence or non-existence of any such investigations, proceedings, or settlements beyond what is available through CRD. To the extent material to the financial results of Royal Bank of Canada, any investigation, proceeding or settlement involving RBCCM also is disclosed in Royal Bank of Canada's financial statements, which may be obtained by visiting www.rbc.com/investorrelations/.

